

CLG MEETING – MARCH 2021

ODOUR PERFORMANCE

REVIEW



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1. 2019 CLG Meeting Minutes

AFFCO IMLAY

COMMUNITY LIAISON GROUP MEETING – MARCH 2019

Date of Meeting: 27.03.19

Present: Dean Tucker (AFFCO Operations Manager); David Berry (Imlay Plant Manager); Ricky Gowan (Imlay Compliance Manager); Pita Kinaston (Horizons); Stephen Bryson; Lonia Sarniak; Barbara Allan; John & Auriel Lawson; Sharon Semple; Ruth Tidemann; Rhona Vickoche; Peter & Carol Henderson; Ngaire Francis; Tom & Valarie Duncan; Mr & Mrs Harris; Jason Todd.

Apologies :- Graham Pearson; Lyn Pearson; Christine Kuzman; Mark & Sharon Corrigan; Carmel Jones.

ACTIONS AGREED:

Subject	Action
<p>Topics of Discussion and Agreed Actions</p>	<p>Meeting Agenda:- Tabled previous Meeting Minutes; Mitigation Table update; Odour Complaint Register for current monitoring period; Odour Complaint Trending; Contributing factors / opportunities for improvement.</p> <p>Discussion Points:- The CLG attendees were unanimous in their disappointment in AFFCO in relation to objectionable odours beyond the boundary fence. All agreed that the odours have been consistently worse this year compared to previous years.</p> <p>Company Action Plan:-</p> <ol style="list-style-type: none"> 1. Ducting of outside raw bin (Target Date:- 29.03.19). 2. Capping of Rendering plant roof (Target Date:- 05.04.19). 3. Re-commissioning of air intake units (Target Date:- 05.04.19). 4. Installation of a blood processing system at AFFCO Manawatu (Target Date:- mid 2020) <p>Meeting Action Points:-</p> <ol style="list-style-type: none"> 1. Need to check odour phone message and change to make user friendly. 2. Follow-up on stand-alone bio filter for outside raw bin (engineers notes). 3. Publish 'Company Action Plan' in local newspapers. 4. Check affco website for ease of access. 5. Issue preventative maintenance plan for the rendering plant (minimise mechanical breakdowns). 6. Next CLG Meeting set for August 2019. <p>Meeting closed 19:00. Thanks to all those who attended.</p>

2. Odour Complaint Registers

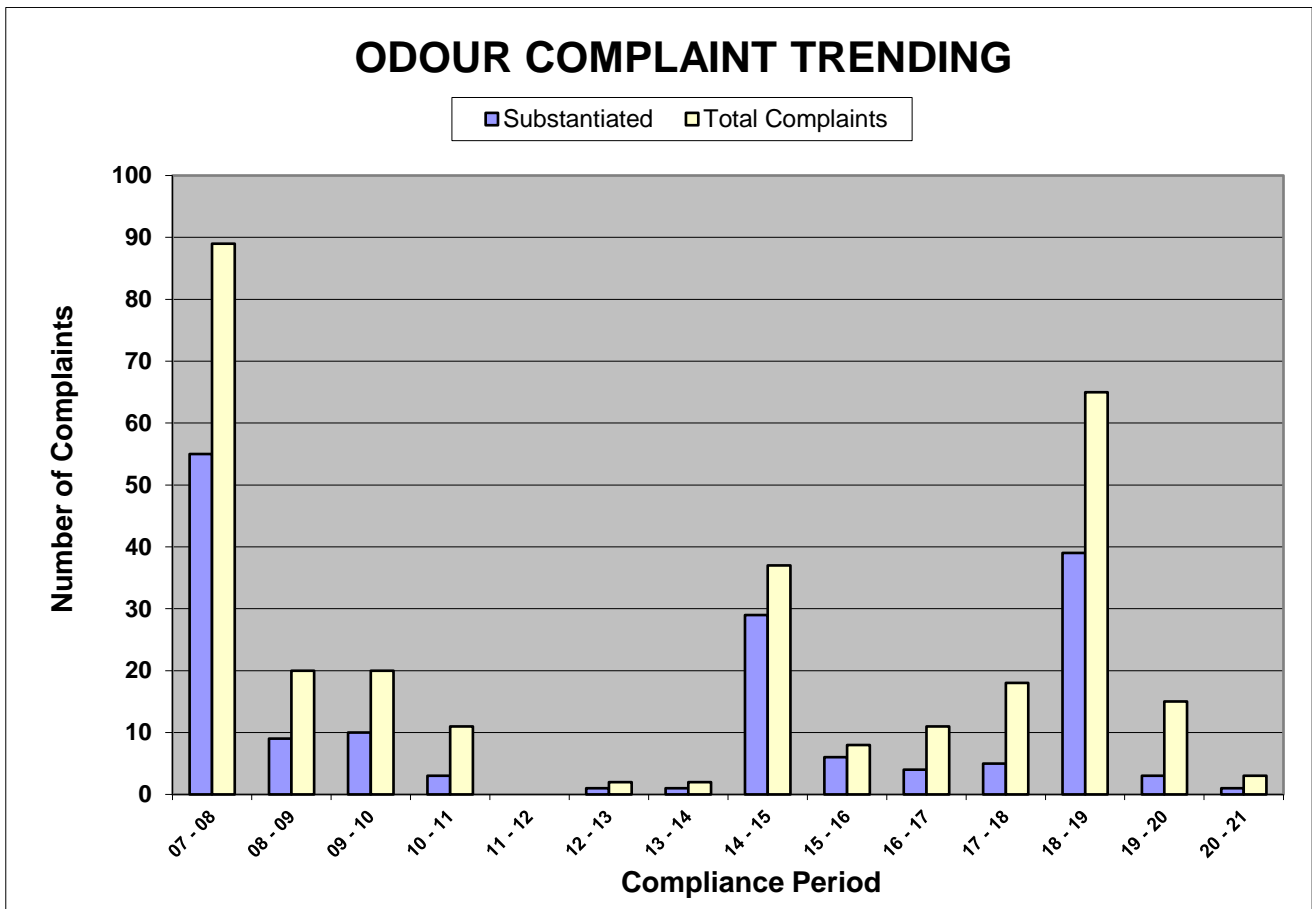
2019 – 2020 Reporting Period

Nº	NAME	ADDRESS	DATE	TIME	COMMENTS	Substantiated	Unsubstantiated
1	Iona Soulsby	1a Kings Ave	02.05.19	13:50	Terrible rotten smell coming from Imlay. Smells like dead animals	✓	
2	Horizons (John Gleeson)	53 Balgownie Ave	02.05.19	14:25	Odour reported to Horizons. Horizons performed a FIDOL Assessment. Horizons reported to AFFCO Imlay at 16:26 (Pita Kinaston contacted Ricky Gowan)	✓	
3	Horizons (John Gleeson)	36 Matipo Street	26.07.19	13:45	Odour reported to Horizons. Reported as a 4. Imlay Rep / Horizons Rep / Armourguard met at complainants address. Smell not coming from Imlay. Biscuit cooking smell.		✓
4	Horizons (Christina Mott)	6 Saunders Place	04.10.19	14:45	Odour reported to Horizons. Resident from Saunders Place stated that there was an odour coming from Imlay at 14:45.		✓
5	Horizons (Christina Mott)	53 Balgownie Ave	31.10.19	14:40	Odour reported to Horizons. Carol Henderson stated that there was a cooking odour coming from Imlay at approx. 14:35.		✓
6	Mr & Mrs Lawson	16a Bignell Street	28.11.19	18:15	Odour reported to Imlay at 17:30 stating that the odour was a rotten meat or offal or effluent smell.	✓	
7	Mr & Mrs Lawson	16a Bignell Street	29.11.19	14:40	Odour reported to Imlay at 14:40. Not a good odour coming from Imlay.		✓
8	Mr & Mrs Lawson	16a Bignell Street	29.11.19	18:25	Odour reported to Imlay at 18:25. Cooked offal odour.		✓
9	Stephen Bryson	7 Saunders Place	11.12.19	19:50	Odour reported to Imlay at 19:50.		✓
10	Dianne Atkinson	N/A	12.12.19	9:30	Odour detected while walking dog up and down Beach Road.		✓
11	Lonia Sarniak	7 Saunders Place	24.12.19	14:12	Odour coming from Imlay. Can smell it inside the house.		✓
12	Pat Marsh	10 Balgownie Ave	10.01.20	13:50	Odour coming from Imlay. Sheep wool / sheep shit smell.		✓
13	Tony (Pat Marsh)	10 Balgownie Ave	13.01.20	11:47	Odour coming from Imlay. Really bad before the rains came.		✓
14	Sandi Black	71 Bignell Street	17.01.20	16:22	Odour coming from Imlay.		✓
15	Johanna O'Lerell (Visitor)	1a Kings Ave	18.03.20	17:50	Dead smell coming from Imlay		✓

2020 – 2021 Reporting Period

Nº	NAME	ADDRESS	DATE	TIME	COMMENTS	Substantiated	Unsubstantiated
1	Mr & Mrs Lawson	16a Bignell Street	05.05.20	12:20	Email Received from the complainant:- It is 12.20 pm on 6th May and the stink is atrocious. It is noted you are not running the fan. Have no intention of ringing the odour line so that you can do your make us look stupid again. Do you think you can give us a break.		✓
2	Mrs Jennings	101a Gonville Ave	28.07.20	14:20	Had to shut all winds due to bad odour coming from lmlay.	✓	
3	Sandi Black	71 Bignell Street	17.03.21	20:25	Rotting meat and fatty with chemical undertone		✓

3. Current Odour Complaint Trends



Compliance Period	07 - 08	08 - 09	09 - 10	10 - 11	11 - 12	12 - 13	13 - 14	14 - 15	15 - 16	16 - 17	17 - 18	18 - 19	19 - 20	20 - 21
Substantiated	55	9	10	3	0	1	1	29	6	4	5	39	3	1
Total Complaints	89	20	20	11	0	2	2	37	8	11	18	65	15	3

Points of Interest:-

1. Significant improvement made in this current 'Compliance Period' compared to the 2018 – 2020 'Compliance Periods'.
2. Nil substantiated complaints YTD for 'high risk' months (January / February / March).
3. Last substantiated complaint was lodged in July 2020.
4. Lowest substantiated number of complaints since the 2013 – 2014 Compliance Period.

Contributing Factors:-

1. Fresher 'Raw Material' which is processed expeditiously.
2. Fewer mechanical breakdowns.
3. Improved cleaning regime overseen by the Rendering Supervisor:- Application of enzyme based cleaner 'BioZyme' on machinery in the wet side of the Rendering Plant.

4. Consent Initiatives and Proposed Changes

Rendering Upgrades

1. Both Bio Filters replenished – November 2020.
2. New screw conveyors installed on wetside – July 2020.

Proposed Changes

1. Old truck ramp to be demolished.
2. Rendering Plant currently being re-cladded.